

ACCESS STRATEGIC PLAN

MISSION

The mission of ACCESS is to provide outstanding preventive and primary health care, accessible to all in their own communities.

VISION

ACCESS will be the primary care medical home of choice to one million patients.

ACCESS will exceed local and national quality standards by addressing risk, preventing disease and promoting optimal health through health education and a planned approach to care that reflects our patients' empowered voices.

ACCESS will break new ground in the design and delivery of evidence-based community health practices that close gaps in racial and ethnic health disparities.

ACCESS employees will find joy in their work and mutual respect within their workplace, drawing strength from diversity in an environment of learning and professional growth.

VALUES

CARING We serve our patients, communities and each other with respect and compassion, offering relationships of trust, integrity, healing and caring within the ACCESS health care home.

COMMITTED We go the extra mile for our patients, striving for excellence by setting ambitious goals and learning from our results, pursuing excellence through innovation and disciplined approaches to delivery of care.

CONNECTED We promote the health of our patients and communities through teamwork and partnerships, leveraging existing strengths and local assets.

PLAN FOR 2010 THROUGH 2013

DELIVERY OF CARE

Provide consistently high quality care within the ACCESS health care home for a growing patient base.

FINANCIAL FUTURE

Generate the resources to invest in patient care, quality systems, workforce development, medical technology and facilities.

INVESTMENT IN THE WORKFORCE

Attain national ranking as an employer of choice that welcomes and appreciates diversity, treats employees with respect, inspires confidence in management and develops employee knowledge and skills.

LEADERSHIP IN COMMUNITY HEALTH

Become a nationally recognized leader in evidence-based approaches to community health care.

